CHARLES TRUJILLO

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SUMMARY

I love helping others through technology. I'm a results driven IT Professional specalizing in infrastrucutre, firewall management and data security. I ensure operational efficency and compliance, while adhering to GxP, ISA and or NIST standards within the pharmaceutical sector, supporting manufacting, labs and logistics operations. I have extensive experience leading teams and overseeing complex programs. I am seeking a remote IT manager role to drive innovation and business outcomes through technology.

EXPERIENCE 💼

Manufacturing, Labs & Logistics IT Lead   March 2022 - Present
Johnson and Johnson - Remote

I work in the technology services division at JnJ. I assist all JnJ sites that meet the criteria for Manufacturing, Labs and Logistics (MLL) globally, with all things related to infrastructure. Specifically, I focus on networking, and application specific firewall rules. Some of my skills, duties and responsibilities are listed below:

- Work with various technology and business teams across our organization with diverse team members to deliver on enterprise priorities involving infrastructure. Projects include:
    - Acquisition and divestiture initiatives
    - Brown/green field site deployments including clean sheet projects
    - Data center setup, deployment, and decommissions
    - Server migrations
    - Segmentation and asset migrations following NIST and ISA-95 standards
    - Software development
- Firewall (ASA/FTD) administration via Cisco Defense Orchestrator (CDO) and command line interface (CLI)
    - Firewall Lockdowns involving a monitoring period and traffic analysis to create application specific rules following set information security standards.
- Deep understanding of MLL applications and data flows to create application specific firewall rules, data flow patterns and configuration/testing of software and hardware.
    - High priority MLL applications include: Vaisala Viewlinc, IGEL UMS, Ivanti Avalanche, Moxa MX View, Systech Guardian, Various enterprise print applications, and standard enterprise tools such as active directory, NTP, DNS, etc.
- Jira administrator for entire MLL sector, effectively intaking and tracking 500+ requests across Innovative Medicine and MedTech globally
- Effectively run meetings and scrum ceremonies for 20+ team members at a time
- Define and document processes in confluence and Visio relating to intake, and infrastructure products with a target audience of business personnel and technology services
- Present standards and lead training globally to 20+ coworkers, globally
- Manage a diverse contractor team of 17 individuals across various projects, both onshore and offshore
- Create quotes for business capital asset planning for infrastructure projects and oversee a large budget for our area

Cloud Advisory Consultant   September 2019 - March 2022
Cloud Advisory Senior Analyst (12/20 - 12/2021)
Cloud Advisory Analyst (09/2019 - 12/2020)
Accenture - Philadelphia, PA

I work with various fortune 500 clients and provide consulting services to resolve identified issues on a per project basis. I utilize many different skills and tools depending on the type of project that I am staffed on. I will hold different roles per project/client. Ultimately, I was in the Cloud and Infrastructure Engineering practice and my work related to this field. Skills/duties included:

- Project management using Atlassian Jira across all clients
- Process documentation using Microsoft Visio and Atlassian Confluence across all clients
- Managing a team
- Teaching and mentoring others
- Scrum/Agile Methodology and meeting hosting
- Firewall (ASA/FTD) administration
- Application specific firewall rule creation
- Application development with offshore teams
- Application testing and defect manager
- Office 365 expert
- Windows 10 Remediation
- User migration and backup

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EXPERIENCE CONT.

Systems Admin   **April 2019 - Present**
The Pickett Law Firm - Las Cruces, NM
- Manage a user base of 5 individuals and computers
- Perform file server administration
- Ensure all data is backed up and secure for all users
- Manage VPN server
- Hardware and software procurement
- Various graphic design work
- General technical troubleshooting

EDUCATION

New Mexico State University (NMSU)   **Class of 2018**
Las Cruces, NM
Bachelor of Science in Information Engineering Technology
- 3.75 GPA
- Crimson Scholar Graduate with Honors

SKILLS + INTERESTS

Access control	Cloud computing	Process flow and documentation
Adaptability	Collaboration	Project Management
Amazon Web Services	Critical thinking	Scrum/Agile Methodology
Application testing	Cyber Security	Server administration + virtualization
Atlassian Jira + Confluence	Firewalls / Routers / Switches	Smart home and automation
Backup and data redundancy	Internet of things (IOT)	TCP/IP Networking
Cisco ASA/FTD Firewall	Microsoft 365	
Clean energy	Microsoft Azure / Active Directory	

REFERENCES

References are available upon request.